

“30 YEARS WITH ROYAL SPA CONTEST”

Full version of the contest rules

The purpose of this document is to clearly define the rules of the “30 YEARS WITH ROYAL SPA” Contest (hereinafter referred to as the “Contest”).

1. Promoter

The Contest is organised by ROYAL SPA a.s., having its registered office at Pod Kamennou 1009, 763 26 Luhačovice, Czech Republic, Company ID No. (IČ): 26968614 (hereinafter referred to as the “Promoter”).

2. Period and Place of the Contest

The Contest shall take place from **2 June 2025 to 15 September 2025** on the Promoter’s (ROYAL SPA, a.s.) website at www.vyhrajsroyalspa.cz. The Promoter’s hotels include: Velké Losiny THERMAL SPA, DIANA Wellness Hotel in Velké Losiny, MIRAMARE Luhačovice Spa Hotels, VILA ANTOANETA Luhačovice, VILA VALAŠKA Luhačovice, NIVAMARE Luhačovice, ROYAL Mariánské Lázně and Sulphurous Spa in Ostrožská Nová Ves.

(hereinafter referred to as the “Contest Period” and the “Contest Venue”).

3. Contest Participants

Any natural person over the age of 18 years who meets the conditions of the Contest (hereinafter also referred to as “Participant” or “Contestant”) may participate.

Employees of the Promoter and companies forming the ROYAL SPA Group together with the Promoter (hereinafter referred to as the “ROYAL SPA Group”), as well as their close persons as defined in Section 116 of the Civil Code are not eligible for participation in the Contest. In the event that the winner is a person who is an employee of the Promoter or another ROYAL SPA Group company or a person close to them, the prize shall not be released. Similarly, the prize shall not be released if the Promoter discovers or has reasonable grounds to suspect that a fraudulent or dishonest act has been committed by a Participant or any other person who has assisted the Participant in winning the prize.

4. Principles and Conditions of the Contest, Prizes

The condition for participation in the Contest is a minimum of 2-night/3-day stay in one of the spa hotels belonging to the ROYAL SPA Group, which took place at any time in 2024 or 2025 before the end of the Contest.

Any person who submits a completed form at www.vyhrajsroyalspa.cz during the Contest Period and meets the following requirements becomes a Participant:

- **Submits proof of their stay** at a **ROYAL SPA** Group facility in 2024 or 2025 including the period of the stay;

- **Provides their personal data:** given name, surname, place of residence, year of birth, phone number, email address;
- **Agrees to the Contest Rules;**
- **Consents to the processing of their personal data in accordance with the Consent Rules.**

Each participant can only submit one entry in the Contest regardless of the number of stays in 2024 and 2025.

The contest form can be completed electronically via mobile phone or computer.

5. Prizes

The following prizes are available in the Contest:

1. Grand prize: FIAT PANDA worth CZK 360,000
2. Extended weekend stay for 2 persons at the NIVAMARE Spa Hotel in Luhačovice worth CZK 16,680
3. Weekend stay for 2 persons at the ROYAL Mariánské Lázně worth CZK 11,300
4. THERMELOVE® dermocosmetics gift package worth CZK 1,000
5. 27 ROYAL SPA gift vouchers for entry to the Thermal Park worth CZK 450 per person

The draw will take place after the Contest ends and the winners will be announced no later than 2 weeks after the Contest ends. All winners will be published on our website and notified by phone or email by a representative of the Promoter.

The main prize will be presented to the winner in person, and the place of presentation will be specified to the winner. Other prizes will be sent to the winners' contact addresses indicated in the Contest forms no later than 1 month after the announcement of the Contest results.

In the event that the delivery of the prize to the winner's postal address provided by the winner fails, the winner's right to claim the prize shall cease to exist. Such unclaimed prizes shall be used for further promotional or charitable purposes at the discretion of the Promoter.

The Contestant cannot claim any prize other than that which will be sent to them. The Contestant is not entitled to claim the prize. Prizes cannot be paid in cash as an alternative, nor can prizes be claimed through legal action.

The Promoter accepts no responsibility for any risks and consequences arising from and relating to the use of the prizes.

6. Processing of personal data

The Participant consents to the processing of personal data provided by the Participant to the Promoter within this Contest in accordance with Section 4 of these Rules for the purpose of organising the Contest and drawing for winners.

If the Participant grants separate consent, the Participant's personal data may also be used for marketing purposes of the Promoter, including distribution of commercial communications via electronic means pursuant to Act No. 480/2004 Coll., on certain information society services. This consent may be withdrawn at any time using the contact details provided in the communication or via email to marketing@royalspa.cz.

The Participant agrees that their personal data may also be processed by companies of the ROYAL SPA Group, which are:

- Léčebné lázně Luhačovice - Sanatorium MIRAMARE, s.r.o.
- Lázně Velké Losiny s.r.o.
- LS ROYAL Mariánské Lázně a. s.
- Sirnaté lázně Ostrožská Nová Ves, s.r.o.

The personal data shall be processed solely for the purpose of organizing the Contest, or for the Promoter's marketing purposes based on the Participant's consent.

Audio and video recordings of the Contest Participants may be made and published only with the Participants' express consent. The winner of the grand prize (FIAT PANDA) agrees that upon its presentation, a photo or video recording will be made and may be used for marketing and promotional purposes of the Contest Promoter.

Personal data will be processed in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR) and Act No. 110/2019 Coll., on the processing of personal data. Every Participant has the right to request access to their data, its correction or erasure, restriction of processing, or to object to processing.

The given names, surnames and municipalities of residence of the Contest winners may be published in the media (including online) and in the Promoter's promotional materials. This consent is voluntary and can be withdrawn at any time.

7. Final Provisions

By participating in the Contest, the Participant confirms that the Participant is familiar with and undertakes to comply with the Contest Rules.

The Promoter reserves the right to change, shorten, extend or terminate the Contest at any time without replacement or compensation. Participants shall be informed of any changes at www.royalspa.cz.

The Contest results are final and cannot be appealed. Any disputed issues shall be resolved by the Promoter.

The Promoter is not liable for any loss, damage, destruction or non-delivery of prizes or contest forms in transit.

The full version of the Contest Rules will be available at www.vyhrajsroyalspa.cz throughout the Contest Period.